

Resident Questions for Housing Area Panel

Reference: C3.3

Question Title	Refuse Collection at Sylvan Hall
Date question raised	19/12/2022
Week of Area Panel	13/2/2023
Area in city	Central
Star rating applied by residents	3 stars – city wide
Deadline for officer response	9am on 19 th January
Name of officer responding	Melissa Francis
Officer job title	Head of CityClean

Resident Question

Issue:	The refuse collection service for the whole of Sylvan Hall was closed down for several weeks because of a health and safety concern which just affected one block. A private company was then brought in to partially restore the service.
Background:	None supplied.
Action requested:	Raise the following questions at Area Panel: a. Why was the service stopped for the whole estate when only one block was affected? b. What constitutes a health and safety issue and who decides this? c. Why were private firms able to collect rubbish but not CityClean?

Officer Response

Officer contact details:	Melissa.Francis@brighton-hove.gov.uk
Officer Response:	<p>Thank you for your query regarding Sylvan Hall.</p> <p>Q. Why was the service stopped for the whole estate when only one block was affected?</p> <p>A. Following the incident where a staff member sustained an injury collecting bins, an initial assessment was undertaken and as a result bin stores were closed where it was identified there was a health and safety risk. Collections continued from bin stores where it was determined safe to continue collecting.</p> <p>Q. What constitutes a health and safety issue and who decides this.</p> <p>A. If there is an incident or near miss, a review of the task is completed, and a risk assessment is undertaken. The employer (Brighton & Hove</p>

	<p>City Council) has a duty to protect the health, safety and welfare of employees. Therefore, the Council makes the decision on what constitutes a health and safety issue to protect staff and not expose them to risks.</p> <p>Q. Why were private firms able to collect rubbish but not CityClean?</p> <p>A. Private firms are responsible for the health and safety of their employees, and we cannot comment on their health and safety practices. The Council has a duty to protect the health, safety and welfare of its employees.</p>
Action:	N/A
Start date:	N/A
End date:	N/A